

CUSTOMER FEEDBACK FORM

Dear Customer,

At the outset we thank you for having utilized our the state-of-the-art facilities. We are in the process of evaluating the quality of services rendered by our laboratories. We request you to spare your valuable time in expressing free and frank opinion in the feedback form below. The matter will be treated as confidential & will be discussed by the management. We assure you that we shall be intimating you about the action taken on the issue raised.

1. Name of the Company				
2. Represented by: Name: Designation: Contact Address: Tel/Fax No.:				
3. Tests Conducted:				
4. Evaluation of Services a. Quality of testing. b. Adherence to Standards c. Competence of test engineer d. Communication/public relation skills e. Obtaining Test Date/test reports	Excellent	Good	Average	Poor
5. Areas for Improvement (please Elaborate): a. Quality of Testing b. Adequacy of Infrastructure c. Any other comment				

Signature with date

Please hand this form to the Head of the Laboratory before leaving CPRI Premises.

THANKS
HELP US TO SERVE YOU BETTER